

March 16, 2020

To our valued Sensity community,

The Sensity community includes many who may be particularly vulnerable to COVID-19. The health of our community is our number one priority.

As of today, there are no known cases of COVID-19 in the Sensity community.

To ensure the continued health of the people we support and our staff during the COVID-19 pandemic, Sensity is implementing its Preparedness Plan. A copy of our Preparedness Plan can be found on our website, www.sensity.ca.

Our decisions are in line with Canadian and international health directives.

We will re-evaluate as the situation evolves.

WHAT DOES THIS MEAN FOR YOU?

- We are suspending all personal visits. Personal visitors should NOT attend the Sensity Resource Centre in Paris, the Paris apartments, our Supported Independent Living Program locations in Kingston, London, St. Catharines and Sudbury, and family home locations.
- Professional visits such as medical appointments may continue with discretion. Please use alternative options such as the phone, teleconferences, video calling, etc.
- We understand that families want to stay connected with their loved ones. Please use alternative options such as the phone, teleconferences, video calling and technology such as Facetime, Zoom, etc. that allows for virtual visits with family.
- Our administration offices at the Sensity Resource Centre are open, though some of our staff may be working remotely.
- All administrative staff reporting for work at the Resource Centre will be required to answer screening questions daily related to COVID-19.

- All staff including Intervenor Services Coordinators must enter the Resource Centre via the main entrance and undergo screening prior to reporting to their work area. This is mandatory after each time staff exit the building during the work day.
- All Intervenor Services staff reporting to work in residential settings will be required to answer screening questions daily related to COVID-19.
- All Sensity-run activities are suspended until further notice. At the Resource Centre, the Snoezelen Room, Music Room and RC Store are closed until further notice.
- All staff training is suspended until further notice.
- All staff travel by travelling Intervenor Services Coordinators, Managers and Directors is suspended until further notice.

Rest assured, if there is a COVID-19 case in the Sensity community it will be communicated and precautionary equipment will be issued to all staff. Please note we have enhanced our cleaning protocols in response to the COVID-19 pandemic. Please continue to follow basic protective measures against COVID-19 including washing your hands frequently, maintaining social distancing, avoid touching your eyes, nose and mouth, practising respiratory hygiene including covering your mouth and nose with your bent elbow or tissue when you cough or sneeze and safely dispose of the used tissue immediately.

If you are feeling unwell, please take the online COVID-19 self-assessment found at www.ontario.ca/page/2019-novel-coronavirus-covid-19-self-assessment and follow the instructions provided.

We appreciate your patience with us. We will stay in regular communication with you in the days and weeks to come.

It is normal to feel sad, stressed, confused, scared or angry during a crisis. Talking to people you trust can help. Please let's take care of each other and check in.

Please check www.sensity.ca, SnapComms and the staff portal for the latest updates and announcements.



Deafblind and Sensory
Support Network of Canada

Réseau canadien de soutien à la
surdicécité et troubles sensoriels

Stay healthy.

Sincerely,

A handwritten signature in black ink that reads 'Cathy Proll'. The signature is written in a cursive, flowing style.

Cathy Proll
Chief Executive Officer