



Deafblind and Sensory
Support Network of Canada

Réseau canadien de soutien à la
surdicécité et troubles sensoriels

Dec. 17, 2020

Dear Sensity Community,

I'd like to begin by appealing to each and every member of the Sensity community to be as patient with people as you can. I know times are stressful. COVID-19 has been with us a long time, much longer than any of us thought months ago. The shorter days of winter are here and we're experiencing a holiday season like no other in our lifetimes.

It's important to stay connected to loved ones and friends, even if it can't be in person. Call them. Don't be afraid to reach out if you need to hear a friendly voice.

We're a community and together is how we are going to make it through this pandemic.

In times of stress it is easy to fall victim to speculation and mistruths. Please don't fuel or give credence to the rumour mill, especially when it comes to COVID-19.

I am proud to say that the Sensity community has not experienced a single case of COVID-19, something I attribute to the safety protocols and safety culture we've established and your dedication to adhering to the standards.

If there were to be a case of COVID-19 among staff and/or the people we support, we are obligated by law to communicate this to you as employees and report it to health authorities, who would begin contact tracing in order to notify people who may have had exposure. It is our obligation to investigate and report cases of COVID-19 in order to prevent the recurrence of exposure.

We are also obligated to protect the privacy and confidentiality of the individual. We will not divulge a person's name or condition.

Be assured, we would never stray from our obligations.

Moving forward, put trust in the process that has enabled us to remain safe and free from COVID-19. Continue to self-assess for COVID-19 symptoms before coming to work and fill out the self-assessment document when you arrive at work.

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sensity.ca • Charitable Registration # 10684 5159 RR0001



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We continue to closely monitor COVID-19 developments daily, including directives from the provincial government and health officials, and we are prepared to make changes to our protocols if necessary.

With the holidays upon us, please be mindful of protecting your health, the health of loved ones, the health of the people we support and the health of your peers.

Stay patient, stay vigilant, be helpful and be kind.

Sincerely,

A handwritten signature in black ink that reads 'Cathy Proll'.

Cathy Proll, CEO