

Memo

To: Families and Alternate Decision Makers

From: Sue Hall, Director of Services

CC: Victoria Baby, COO
Shari Ernst, Manager of Residential Services
Cullen Drew, Manager of Community & Distance Services

Date: 17/02/2021

Re: Resuming Family Visits and Community Outings

I am providing an update today re: how we will be moving forward with the resumption of family visits in our residential settings. Please note that until further direction is received from MCCSS, visits to your home by your loved one will remain on hold.

Effective immediately, families may begin to book appointments to visit with their loved ones living in a residential setting based on the following criteria:

- The region where the home is located is no longer under the Stay-At-Home order
- The region where the home is located is designated a Green, Yellow, Orange or Red Zone
- The family members wishing to visit live in a region that is no longer under the Stay-at-Home order and has not been designated as a Grey Zone.

For example, if a family member who wishes to visit their loved one in Paris (Orange Zone) lives in Toronto (under Stay-At-Home orders), they will need to wait until the Toronto region has the order lifted and has been designated as a colour zone other than Grey. Alternatively, if the visitor lives in Peterborough (Yellow Zone), but their loved one is living in Niagara (Grey Zone), they will not be able to visit until their loved one's region has been cleared to another colour zone.

Effective as of 12:01 am Tuesday February 16, the Colour Zones for the various regions where individuals in Sensity's services are living in a residential setting are:

Niagara Region Public Health Department – GREY

Middlesex-London Health Unit – RED

50 Main Street, Paris, Ontario N3L 2E2

1.877.760.7439 • Fax 519.442.1871

sensity.ca • Charitable Registration # 10684 5159 RR0001

Brant County Health Unit – ORANGE

Lambton Health Unit – ORANGE

Public Health Sudbury & Districts – ORANGE

Kingston Frontenac Lennox & Addington Public Health - GREEN

All visitors will be expected to follow the same guidelines that were in place prior to the most recent lockdown. As a reminder, the guidelines are as follows:

- All visits must be booked in advance with a minimum of 5 days' notice
- The maximum number of visitors at any given visit is 2
- Bookings are made by contacting Lily Crawford at lcrawford@sensity.ca. Time slots for visits are available 7 days a week, 10:00 am-1:00 pm and 1:30 pm-4:30 pm.
- All visits must take place in the designated area at the site. Visitors may also choose to go for a walk nearby with their loved one.
- All visitors will be screened by a Sensity staff member upon entering the site. If you are not well, please do not visit! We will be happy to rebook your visit as soon as you're feeling better.
- Visitors are expected to either wash their hands with soap & water or use hand sanitizer upon arriving at the site. Visitors will also be required to wear a face mask, face shield and isolation gown. All PPE items will be provided by Sensity. *(If you received a face shield during a previous visit, please remember to clean it and bring it with you to use on your next visit.)*

We recognize that some families may require a different time for a visit than what is listed above. If this is the case, please contact me directly at shall@sensity.ca to make the necessary arrangements.

Should you have any questions, please do not hesitate to contact me.

Sincerely,

