

Memo

To: Families and Alternate Decision Makers

From: Sue Hall, Director of Services

Cc: Victoria Baby, COO, Shari Ernst, Manager of Residential Services, Cullen Drew, Manager of Community & Distance Services

Date: May 17, 2021

Re: Family Visits

I am happy to inform you that our leadership team has determined that visits by family members to Sensity's residential settings will be resuming, effective May 25, 2021. We recognize that the province has extended the Stay-At-Home orders until at least June 2. However, as we continue to see the impact of this third lock-down on the emotional well-being of the individuals in our services we want to make it possible for you, as essential visitors, to be able to visit with your loved one. Visits by essential visitors (i.e. parents or alternate decision makers) are permitted within the guidelines received from Ministry of Children, Community and Social Services (MCCSS).

All essential visitors will be expected to follow the same guidelines that were previously in place. As a reminder, the guidelines are as follows:

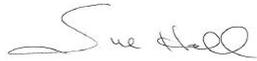
- All visits must be booked in advance with a minimum of five days notice.
- The maximum number of essential visitors at any given visit is one at a time.
- Bookings can be made the week of May 25-28 by contacting Cathy Pascuttini at cpascuttini@sensity.ca. For any future weeks you can contact Lily Crawford at lcrawford@sensity.ca. Time slots for visits are available seven days a week, 10 a.m.-1 p.m. and 1:30 p.m.-4:30 p.m.
- All visits must take place in the designated area at the site. Essential visitors may also choose to go for a walk nearby with their loved one.
- All essential visitors will be screened by a Sensity staff member upon entering the site. If you are not well, please do not visit! We will be happy to rebook your visit as soon as you're feeling better.

- Essential visitors are expected to either wash their hands with soap and water or use hand sanitizer upon arriving at the site. They will also be required to wear a face mask, face shield and isolation gown, regardless of whether the visit takes place indoors or outdoors. All PPE items will be provided by Sensity. (If you received a face shield during a previous visit, please remember to clean it and bring it with you to use on your next visit.)

We recognize that some families may require a different time for a visit than what is listed above. If this is the case, please contact me directly at shall@sensity.ca to make the necessary arrangements.

Should you have any questions, please do not hesitate to contact me.

Sincerely,



Sue Hall
Director of Services