



Sensity

Deafblind and Sensory

Support Network of Canada

Réseau canadien de soutien à la

surdicécité et troubles sensoriels

June 16, 2021

Dear Families,

I am pleased to inform you that you will be able to resume some recreational activities and outings with your son or daughter, effective immediately. This is possible following guidelines for congregate care settings that have been established by the Ministry of Children, Community and Social Services. The guidelines are in keeping with the Re-Opening Ontario Act.

You may now take your son or daughter for a drive during a family visit, for example. However, family members are expected to wear masks and eye protection while in the car with the individual. We encourage you to clean and re-use the face shield you may have already received from Sensity. If you do not yet have a face shield, we will be happy to provide you with one. Please note as well that your vehicle must be sanitized prior to the trip.

The trip may include stops, such as purchasing ice cream or a snack, dining on a patio, taking a walk on a trail or visiting a park. With respect to outdoor dining, the maximum number of people to a table is four. We know how important the health and safety of your son or daughter is to you. Please use discretion and avoid crowds, busier times of the day and long line-ups.

We are continuing to take a slow and cautious approach that emphasizes the health and safety of the people we support and our staff. Although COVID-19 cases have been declining the more infectious Delta variant remains a concern. We appreciate your patience and understanding.

Please continue to book family visits according to the following guidelines:

- All visits must be booked in advance with a minimum of five days' notice.
- Bookings can be made through Lily Crawford at lcrawford@sensity.ca. Time slots for visits are available seven days a week, 10 a.m.-1 p.m. and 1:30 p.m.-4:30 p.m.



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- Bookings will be dependent upon the availability of the necessary space to maintain appropriate physical distancing between groups should more than one family want to visit at a time.
- All visits must take place in the designated area at the site. Visitors may also choose to go for a walk nearby with their loved one.
- All essential visitors will be screened by a Sensity staff member upon entering the site. If you are not well, please do not visit! We will be happy to rebook your visit as soon as you're feeling better.
- Visitors are expected to either wash their hands with soap and water or use hand sanitizer upon arriving at the site. They will also be required to wear a face mask and face shield, regardless of whether the visit takes place indoors or outdoors. All PPE items will be provided by Sensity. (If you received a face shield during a previous visit, please remember to clean it and bring it with you to use on your next visit.)

Again, I would like to express my thanks to all of you for your support while we continue to make our way through the pandemic. It is my sincere hope that by taking cautious steps now, we will be able to return to more normal lives in the near future!

Sincerely,

Sue Hall
Director of Services